



# Release Notes

v32.1.64.0 | Software Patch



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# General Release Information

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Between version releases of PC\*MILER, updates and patches are periodically made available. These may include enhancements to the software or data, access to newer features or functionality<sup>1</sup>, or access to newer data releases<sup>2</sup>.

**This document provides information on the following release:**

<b>Release Type</b>	<b>Software Patch</b>
<b>Product/Version Availability</b>	<b>PC*MILER 32</b> ( <i>Windows and AS/400 users</i> )
<b>Release Name</b>	<b>PC*MILER 32 Software Patch 1</b>
<b>Software Version</b>	<b>32.1.64.0</b>
<b>Date of this Release</b>	<b>September 2018</b>
<p>PC*MILER's patches and updates are cumulative, meaning they include items from previously released patches/updates of the same type and for the version identified. PC*MILER's Version 32 was originally released in June 2018 with patches issued on the following schedule:</p> <ul style="list-style-type: none"><li>• Software Patch 1 released September 2018</li></ul>	

<sup>1</sup> For applicable products and license types.

<sup>2</sup> If a PC\*MILER installed-based product was purchased along with ALK's Annual Support & Update Program (an AUP license purchase), customers are entitled to use PC\*MILER during the term of their agreement as well as to receive data updates when and if available. Otherwise, PC\*MILER is purchased as a Perpetual license. For more information on upgrading a Perpetual license to an AUP license, please contact a PC\*MILER Account Executive at 800-377-6453 ext. 1 or email [sales@alk.com](mailto:sales@alk.com).

# How to Install/Access the Update

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PC\*MILER is equipped with a web-based update tool to facilitate the download and installation of software patches and updates. To access this feature, use the following steps:

**NOTE:** This feature requires an active Internet connection.

- 1. Close all open instances of PC\*MILER and its connectivity products.** If a third-party program that accesses any PC\*MILER component is running (for example, PC\*MILER|Connect), it must be closed before updating.
2. Confirm the computer has an active Internet connection.
3. Open PC\*MILER again, then select **Help > Check for Updates**. After a few moments, the PC\*MILER Updater window is displayed. The Updater first checks for valid license information and then begins checking for available updates.
  - **If no updates are listed** in the *Available Updates* window, PC\*MILER is up-to-date. Stop here and close the Updater window.
  - **If updates are listed** in the *Available Updates* window, use the remaining steps below to update PC\*MILER.
4. In the Download & Install drop-down menu next to each available update, select either **Download & Install** to download and install right away, or **Download** to download now and install later. Selecting either option will begin the download process. The progress of the download will be displayed in a progress bar.
  - **If Download & Install was chosen**, the InstallShield Wizard will open when the download is finished. Follow the instructions to complete the installation. After installing, the update is listed under "Installed Updates" in the Updater window.
  - **If Download was chosen**, the button to the right will read, "Install" when the download is finished. The installation can be completed as described above at any time in the future by opening the Updater window and clicking *Install*.
5. Check to make sure the update installed properly. Select **Help > About...** and look for the *Software Version* number under "This Product is Licensed To". It should match what you downloaded.

# Issues Resolved in this Release

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## Specific to Installation

<i>Issue ID</i>	<i>Feature Category</i>	<i>Description</i>
PCM-4577	General	Fixed the Updater so the application does not crash when a user checks for updates with low disk space on the drive where PC*MILER is installed.
PCM-4532	User Interface	Corrected the warning issued when the application is installed on a computer with low disk space.

## Specific to PC\*MILER's User Interface

<i>Issue ID</i>	<i>Feature Category</i>	<i>Description</i>
PCM-4506	User Interface	Fixed a problem that could cause crashes in floating pane windows.
PCM-3367	Reports	Fixed the way warnings about multiple restrictions are presented in reports to make them easier for users to understand.
PCM-4357	Custom Data	Fixed an issue that prevented the Data Upload and Install utility from working properly when uploading multiple data sets from PC*MILER 31.
PCM-4477	Custom Data	Fixed a crash that occurred when closing the Places or Route Modifiers panels while the Reports drop-down was open.
PCM-4514	Custom Data	Fixed an issue that could cause Route Modifiers created in ALK Content Tools to be displayed in a different location on the PC*MILER map.
PCM-4537	General	Fixed an "Internet Connectivity Error" pop-up warning message so it only appears for users who are logged in with their ALK ID and have a poor internet connection.
PCM-4579	Geocoding	Fixed an issue that was causing a delay in the geocoding of Saskatoon, SK.
PCM-2886	Map Functionality	Fixed the Map Legends feature so that settings are retained when the application is closed and reopened.
PCM-3626	Reports	Corrected the format for how dates are shown in time-based restrictions in reports.
PCM-3720	Map Functionality	Fixed an issue that caused the traffic display to turn off when "Routes" was unchecked in the Map Features dialog.

PCM-4492	Routing	Fixed the Add Stops button in the Quick Add Stops feature so it is disabled when the user enters an invalid location.
PCM-4525	Map Functionality	Fixed the Scale of Miles map legend so that it is no longer cut off from view at certain zoom levels.
PCM-3830	Map Functionality	Fixed the road shield icons to match the user-selected Map Style.
PCM-4504	Custom Data	The limit on the number of custom Places that can be viewed in a Place Set was raised to 50,000.
PCM-4405	Custom Data	If a user is logged in with their ALK ID, the Manage ALK ID button will now take that user directly to the My Account page without having to log in again.
PCM-3779	User Interface	Fixed an issue that caused the Print Preview feature to intermittently not work.

## Specific to PC\*MILER | Connect

<i>Issue ID</i>	<i>Feature Category</i>	<i>Description</i>
PCM-4515	APIs	Fixed the PCMSReduceTrip API so that it is called with all of the correct parameters.
PCM-4583	APIs	Fixed the PC*MILER   Connect Java wrapper so that it is no longer causing errors when calling APIs.
PCM-4482	APIs	Fixed an issue that caused the PCMSSetCustomMode API to be incorrectly logged in pcmserve.log file whenever the PCMSSetAccessRule API was called.
PCM-4483	APIs	Fixed the PCMSSetAccessRule API so it can be used to turn off warnings in Detailed and Driver's reports.

# Contact Information

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## Contact

### PC\*MILER Technical Support

**H:** 8:00 AM – 5:00 PM Eastern Time,  
Monday-Friday, except U.S. holidays

**P:** 800-377-6453, ext. 2

**P:** 609-683-0220, ext. 2 (outside the U.S.)

**W:** <https://support.pcmiler.com>

### PC\*MILER Sales

**H:** 9:00 AM – 5:00 PM Eastern Time,  
Monday-Friday, except U.S. holidays

**P:** 800-377-6453, ext. 1

**P:** 609-683-0220, ext. 1 (outside the U.S.)

**W:** [www.pcmiler.com](http://www.pcmiler.com)

## About ALK Technologies

ALK Technologies is a transportation technology company dedicated to defining the optimal route to success through innovative routing, mileage, mapping and mobile navigation solutions. From trusted industry standard data to seamless integration, ALK solutions are developed for a broad range of industries, workforces, and everyday drivers on the road. For over 35 years, its suite of powerful solutions, including PC\*MILER®, CoPilot®, and ALK® Maps™, have set the foundation for safe and efficient journeys worldwide – one mile, one driver, one vehicle at a time. ALK is a Trimble (NASDAQ: TRMB) Company and part of its international Transportation and Logistics Division, visit: [www.alk.com](http://www.alk.com).